



# **SIMENA COMFORT HOTEL 2024 FACT SHEET**





### Standard Room

We have a total of 122 standard rooms located in the main building of our hotel. Our 36 m2 standard rooms have one double bed or two single beds.

### Deluxe Suite Room

We have a total of 8 Deluxe Suite Rooms with interconnecting doors located in the Main Building of our hotel. Our 72 m2 Deluxe Suite Rooms have a double bed + sitting group + 1 bathroom + 1 wc.

### King Suite

We have a total of 4 King Suite Rooms with interconnecting doors located in the Main Building of our hotel. Our 72 m2 King Suite Rooms have a double bed + jacuzzi + sitting group + 1 bathroom + 1 wc.

\* Our guests who prefer our King Suite Rooms can use our Pavilion during the stay free of charge, provided that they stay a minimum of 3 nights.

### Lake Superior Room

We have 55 Lake Superior Rooms located in the Villa Section of our hotel. Our 20-25 m2 rooms have one double bed or two separate single beds.

### Lake Superior Family Suite

There are 15 Lake Family Suite Rooms with interconnecting doors located in the Villa Section of our hotel. Our 41 m2 rooms have one double bed and two separate single beds.

### Lake Swim-Up Superior Room (up Floor)

We have 10 Lake Swim-Up Superior Rooms (Up Floor) located in the Villa Section first floor. Our 20-32 m2 rooms have one double bed or two separate single beds.

All of our Lake Swim-Up Superior Rooms (Up Floor) have stairs directly from the balcony to the pool. It has pool and garden views.

\* Our guests who prefer our Lake Swim-Up Superior Room (up Floor) can use our Pavilion during the stay free of charge, provided that they stay a minimum of 3 nights.

### Lake Swim-Up Family Suite

We have a total of 11 Lake Swim-Up Family Suite rooms with interconnecting doors located in the Villa Section of our hotel. Our rooms are 43 m2 in size and have one double bed and two separate single beds.

All of our Lake Swim-Up Family Suites have a terrace and open directly to the pool. In addition, these suites have pool and garden views.

\* Our guests who prefer our Lake Swim-Up Family Suite use our Pavilion during the stay free of charge, provided that they stay a minimum of 3 nights.

### Garden Superior Room

We have a total of 22 Garden Superior Rooms located in the Villa Section of our hotel. Our 22-25m2 rooms have one double bed or two separate single beds.

### Garden Superior Family Suite

We have a total of 11 Garden Superior Family Suite Rooms with interconnecting doors located in the Villa Section of our hotel. Our rooms are 41 m2 in size and have one double bed and two separate single beds and two bathrooms.

### Deluxe Dublex 200 m2 Villa

Our villas have 2 bedrooms, 3 bathrooms, 1 living room and a fully equipped kitchen. Our villas have 2 bedrooms, 3 bathrooms, 1 living room and a fully equipped kitchen.



PREMIUM ULTRA ALL INCLUSIVE FOOD CONCEPT			
Place and Method of Service		Services	Hours
Main Restaurant	Open Buffet	Breakfast	07:00-10:00
	Open Buffet	Late Breakfast	10:00-10:30
	Open Buffet	Lunch	12:30-14:30
	Open Buffet	Dinner	19:00-21:30
Agora 24	A'la Carte Service	Hamburger, Cheese Burger ,French fries, Kumpir, Pide, Pizza, Hot Dog, Soup, Salad Bar and various grills, Gözleme	11.00-07:00
Patisserie	A'la Carte Service	Patisserie and Waffle and Coffee	11:00-18:00
Beach Bar		Hamburger, Cheese Burger , French Fries, Fruit and Ice Cream to go	11:00-16:00
Apollonia Bistro	A'la Carte Service	Hamburger, Cheese Burger ,French fries, kumpir, Hot Dog, Soup, Salad Bar and various grills, Döner	11:00-16:00
Room Service	Food & Beverage	Menu / Chargeable	24 hours
Isinda A'la Carte Restaurant	A'la Carte Service		19:30-21:30

#### MAIN RESTAURANT

Our Main Restaurant has a capacity of 450 people in the Main Building of our Hotel. It offers a holiday where you will experience an unforgettable taste feast at breakfast, late breakfast, lunch and dinner with carefully selected menus of Turkish and World Cuisine.

#### AGORA 24

Agora 24 is located in the Hotel area. During 11:00-07:00, get ready to discover the tastes of snacks and drinks specially prepared for you.

#### PATISSERIE

Are you ready to taste delicious cake & dessert varieties with coffee throughout the day?

#### APOLLONIA BISTRO

APOLLONIA Bistro is located in the Villa section. Are you ready to taste the flavours of snacks and drinks specially prepared for you throughout the day and delicious cake & dessert varieties accompanied by coffee?

#### İSİNDA A'LA CARTE RESTAURANT

If you want to experience a romantic candlelit dinner, we are waiting for you at our Isinda A'La Carte Restaurant.

\* Our A'la Carte Restaurant serves Steak House on Tuesdays, Italian Cuisine on Thursdays and Seafood on Saturdays.

\*Our Italian A'la Carte Restaurant has a cover charge per person and reservation is required. 0-3 years old is free of charge and 50% discount is available for 4-11,99 years old.



PREMIUMULTRA ALL INCLUSIVE BEVERAGE CONCEPT	
<b>Bars</b>	<b>Service Hours</b>
Agora 24	24 Hours
Lounge Bar	07:00-24:00
Pool Bar	10:00-22:00
Beach Bar	09:00-18:00
Disco	23:00-01:00
Service Bar	07:00/10:30-12:30-14:30/19:00-21.30
Apollonia Bar	10:00-19:00
Beer House	11:00-18:00
Wine House	18:00-24:00

PREMIUM ULTRA ALL INCLUSIVE BEVERAGE SERVICES
Mini Bar (2 water, 2 cans Cola, 1 can Sprite, 1 can Fanta, 2 cans beer, 2 soda) The minibar is filled on the day of arrival. Water is added throughout the day of stay.
Bottled drinks are not served in our bars.
Opening and closing times and locations of bars and restaurants may be changed by the hotel management according to weather and seasonal conditions.
The beverage list included in our concept is as follows

HEAVY ALCOHOLS					
WHISKY	RAKI	VODKA	COCAC	TEQUILA	GIN
CHIVAS REGAL 12 YRS	EFE GRUBU	ABSOLUT	REMY MARTIN	MARIACHI	GORDON'S
JACK DANIELS	YENI RAKI	SMIRNOFF	NOPLYON BRANDY	OLMEGA	BEEFEATER
JB	BURGAZ RAKI	RUBLOVSKAYA		SIERRA	İSTANBUL CIN
JOHNNIE WALKER		İSTANBUL BLUE VODKA		SUN LUIS	
BALANTINES					
JIM BEAM					
HAMWICK WHISKY					
VAT 69					

RUM	LIQUEURS	APPETISERS	SOFT DRINKS	WINE	BEER
BACARDI	BAILEYS	CAMPARI	COLA PRODUCTS	WHITE WINE	TUBORG GROUP
HAVANA CLUB	ARCHERS	MARTINI BIANCO		RED WINE	
CAPTAIN MORGAN BLACK	AMARETIO	MARTINI ROSSO		ROSE WINE	
	KAHLUA	MARTINI EXTRA DRY			
	MALIBU				



### HONEYMOON CONCEPT

HONEYMOON SERVICES	PAID	COMPLIMENTARY
Early check-in and late check-out if available		X
Honeymoon room special decoration		X
Greeting card		X
Fruit Platter and Champagne		X
Breakfast in the room (1 time during the stay)		X
Meals in the A'la Carte restaurant (one day during the stay)		X
Free of charge for pavilion use	X	
One professional souvenir photograph		X
Massage package specially prepared for honeymoon couples at the spa.	X	
Airport-Hotel-Airport private transfer.	X	

\*\*\*Our honeymoon concept is not valid for Hotel Standard Room, Garden Superior Room and Garden Superior Family Suite, Lake Family suit , Lake Superior Room and Deluxe Room  
 Hotel Standard Room ,Garden Superior Room, Garden Superior Family Suit, Lake Family suit , Lake Superior Room and Deluxe Room honeymoon concept includes only honeymoon room decoration and fruit platter, champagne or wine.

### SWIMMING POOLS

POOLS	Outdoor	Indoor	Depth cm	Field m2	Fresh Water	Heated
HOTEL SWIMMING POOL	X		160 cm	1220 m <sup>2</sup>	X	
HOTEL KIDS POOL	X		40 cm	461 m <sup>2</sup>	X	
HOTEL INDOOR POOL		X	160 cm	280 m <sup>2</sup>	X	
HOTEL INDOOR KIDS POOL		X	30 cm	10 m <sup>2</sup>	X	
VILLA POOL	X				X	
VILLA KIDS POOL	X				X	
VILLA COMFORT POOL	X		140 cm	800 m <sup>2</sup>	X	
VILLA COMFORT KIDS POOL	X		40 cm	40 m <sup>2</sup>	X	

The hotel has two water slides in the outdoor pool.

### PAVILION SERVICES PACKAGE - PAID

Mini bar beverage service
Lunch ( AGORA 24 MENU )
Cup ice cream
Sunset cocktail
Tea and coffee catering
Pavilion use is for a maximum of 2 people and a daily usage fee is charged.
The food and beverage service offered in our pavilions is offered at the specified time periods.
Service Hours: 09:00-18:00



CONFERENCE AND MEETING ROOMS								
ROOM NAME	WIDTH	LENGTH	M2	HEIGHT	BANQUETTE LAYOUT	CLASS LAYOUT	THEATRE LAYOUT	RECEPTION
LYKIA	18,10 M	18 M	362 M2	3,50 M	160 PAX	150 PAX	200 PAX	320 PAX
Room Equipments; Wireless microphone, wired microphone, barcoveision screen, sound system, flipchart								

## ANIMATION, ENTERTAINMENT AND SPORTS ACTIVITIES

- ✓ Daytime activities, Tournaments, Pool games, Water Polo, Gymnastics, Step, Dance lessons, Volleyball, Basketball.
- ✓ Evening animation programmes, Show groups on certain days of the week, Live music performances, Theatre shows, Competitions.
- ✓ Fitness Centre, Table tennis, Darts, Tennis.
- ✓ There are 7 tennis courts, the use of the courts is complimentary, lighting, rackets and private lessons are paid.

## KIDS CLUB

- ✓ It is available by reservation for 04-12 age group between 10:00-12:30 and 14:30-16:30.
- ✓ Family accompaniment is compulsory for children aged 01-04.
- ✓ Kids shows with the participation of children, outdoor themed games.
- ✓ Special birthday parties.
- ✓ Mini disco in the evening every day of the week.

## SPA

- ✓ Turkish Bath, Sauna, Indoor pool, Therapy rooms, Relaxation area are complimentary and available upon reservation.
- ✓ Massages, Hammam services, Skin and body treatments, Spa Beauty shop are available for a fee and upon reservation.
- ✓ Spa section is subject to private management.

## BEACH

- ✓ Our private beach, which is 250 metres from our main building and 500-700 metres from our villas, consists of sand and gravel.
- ✓ 09:00-19:00 shuttle service is available between our hours.
- ✓ Umbrella and sunbed service is provided free of charge.

## PAVILION BEACH

- ✓ Our private beach, which is 550 metres from our main building and 700-900 metres from our villas, consists of sand and gravel.
- ✓ 09:00-19:00 shuttle service is available between our hours.
- ✓ Our guests who prefer our Lake Swim-Up Family Suit , Lake Swim-up Superior Room and King Suit use our Pavilion during the stay free of charge, provided that they stay a minimum of 3 nights.

## WELCOME AND FAREWELL SERVICES

- ✓ Welcome with cold towel
- ✓ Hot or cold drinks according to the preference of our guests during the check-in process, orange juice for children and Turkish delight service
- ✓ Valet service and free car parking
- ✓ Accompanying all our guests who check in to their rooms ☒
- ✓ Umbrella service on rainy days
- ✓ For our guests arriving by car, we offer water and Simena Comfort wet wipes to their vehicles during departure.





### OTHER SERVICES

SERVICES	DESCRIPTION	PAID	COMPLIMENTARY
OPEN PARKING	CURRENT CAPACITY		X
LAUNDRY AND IRONING SERVICES	BETWEEN 09.00-16.00	X	
PRIVATE TRANSFERS / TAXI	EXISTING / SUBJECT TO PRIVATE OPERATION	X	
BEACH TOWEL	CHANGED ONCE A DAY WITH TOWEL CARD		X
SUNBED AND UMBRELLA			X
TELEPHONE AND FAX		X	
HAIRDRESSER		X	
DOCTOR AND NURSE SERVICES		X	
BOUTIQUE AND MARKET		X	
LEATHER AND JEWELLERY STORES		X	
PHOTOGRAPHER		X	
KIDS PLAYROOM	10 GAME MACHINES ARE AVAILABLE.	X	

### GENERAL CONCEPT PRINCIPLES

- ✓ In accordance with local laws, alcoholic beverages are not served to guests under the age of 18.
- ✓ The hotel management has the right not to serve alcohol to guests who may harm themselves and their surroundings after a certain alcohol consumption.
- ✓ The room key, guest armband and towel card must be returned to the reception during the check-out process.
- ✓ On the day of check-in, the guest's accommodation and the opportunity to benefit from all services included in the concept starts at 14:00.
- ✓ Late check-out (Late c/out) and early check-in (Early c/in) are subject to a charge.
- ✓ A'la Carte Restaurants serve in the open area and may be closed according to weather conditions.
- ✓ The beach, pier and water slides are open for use according to the weather conditions.
- ✓ Dry cleaning service is not provided on site. Our facility cannot be held responsible for any problems that may arise within the scope of this service, which is charged from external companies.
- ✓ In accordance with local laws, smoking is prohibited indoors (Rooms, Lobby, Restaurant, etc.). Otherwise, it is subject to financial sanctions determined by local authorities.
- ✓ The use of personal devices such as hookah, electronic cigarettes, etc. is not allowed in the rooms.
- ✓ The replacement cost of all damages caused by the guest, including damages caused by such use in the room and hotel, will be charged to the guest.
- ✓ For children, parental accompaniment is mandatory for the use of water slides, pool and activity areas.
- ✓ Guests using the Fitness Centre are responsible for their own health problems that may arise from individual workouts.
- ✓ Security safes in the room are available free of charge for your valuables. Our facility is not responsible for your lost belongings.
- ✓ There is an armband application in our hotel in order for our guests to benefit from the services offered and for their safety. It is charged in case of loss.
- ✓ The services of private businesses within the facility do not belong to the hotel and are not under the responsibility of the hotel management.
- ✓ Pest control and spraying works are carried out regularly in our facility in international quality norms.
- ✓ Parties, animation programs and all other activities may change or be cancelled depending on weather conditions, guest profile, season and physical factors.

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